



James & Son Ltd

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Company Statement

Quality Policy

(January 2023)

Signed  (Director)

Date 04/01/23

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James & Son Ltd

The company was founded in 1900 and since then James and Son Limited have always pursued a policy of giving quality work and value for money in the provision of the dry-lining and plaster services they provide.

The Principals and Directors of James and Son Limited insist that the company produce work that is in line with the customers and other statutory or regulatory requirements. Our employees are all made aware that this is the company ethos and has the highest priority with the exception of working safely.

Our labour is resourced from tradesmen who are currently working for us and from persons known to us. In the event that we need to engage persons we do not know we consider their previous training and experience before we employ them. Close supervision is provided until we are sure they are capable. We also encourage new entrants into the industry and continue this course.

Materials are obtained from established Merchants, and we buy goods from the major manufacturers who produce British Standard quality products.

We develop objectives annually as part of our formal management system that is fully compliant with the requirements of the ISO 9001 2015 standard. The system is used to help us continually improve in all areas of the business.